

### CASE STUDY

Sacramento Housing and Redevelopment Agency Streamlines Prevailing Wage Compliance with B2Gnow's eComply Solution

## The Challenge

The Sacramento Housing and Redevelopment Agency (SHRA) faced significant hurdles in managing its prevailing wage and labor compliance processes. Their traditional, paper-based system was proving increasingly inefficient and cumbersome. Manual reviews of certified payrolls were time-consuming and prone to error, making it challenging to identify potential compliance issues. SHRA struggled with the administrative burden of tracking extensive paper documents, leading to possible delays and increased risk of non-compliance. The lack of a centralized, automated system made monitoring projects in real time challenging, hindering proactive enforcement of labor standards. Furthermore, SHRA sought to improve transparency and accountability in its processes while also providing contractors with a more streamlined, user-friendly experience. They recognized the need for a modern solution to effectively manage the complexities of prevailing wage compliance and support their mission of fair labor practices in construction and development projects.

# The Solution

To address their challenges, SHRA chose and strategically implemented B2Gnow's eComply solution, a comprehensive, cloudbased solution designed specifically for managing prevailing wage compliance. eComply provided SHRA with a centralized system to digitally manage and track certified payrolls, replacing their cumbersome paper-based processes. The platform's real-time monitoring capabilities enabled SHRA to proactively identify and resolve potential compliance issues, ensuring accurate wage payments and adherence to the Department of Industrial Relations and Davis-Bacon related labor regulations. Automated wage determination updates within eComply significantly reduced the risk of errors and ensured projects stayed current with regulatory changes. Customizable reporting tools gave SHRA valuable insights into their compliance efforts while streamlining audit preparation. This powerful tool minimized SHRA's administrative burden through task automation and enhanced data security and seamless integrations, giving both SHRA and its contractors the confidence of full compliance and efficient operations.



# CHANGING LIVES

The Sacramento Housing and Redevelopment Agency (SHRA), a joint entity of the City and County of Sacramento, is crucial in addressing housing needs and community development. Focused on providing safe, affordable housing, SHRA administers programs like public housing, Section 8, and financing for construction. SHRA also leads redevelopment initiatives to revitalize neighborhoods and boost economic growth, often partnering with developers and community groups. SHRA emphasizes prevailing wage compliance to ensure fair pay and labor standards, driving equitable progress for Sacramento communities.

# The Results

Since implementing eComply, SHRA has seen significant improvements in its prevailing wage and labor compliance processes, resulting in a system that's more efficient, accurate, and easier to use.

- Increased Efficiency: The transition to eComply has streamlined the review of certified payrolls. What previously involved extensive manual processing and delays is now handled quickly and precisely, allowing SHRA staff to focus on other critical tasks.
- Improved Accuracy: eComply's automated features and real-time monitoring have enhanced accuracy across the board. By proactively flagging potential compliance issues, the platform helps ensure correct wage payments and supports SHRA in maintaining strong compliance and protecting all parties involved.
- Positive Contractor Feedback: Contractors have been quick to embrace eComply, often pointing out how much easier it is to use than the old hardcopy process. The positive feedback reflects a smoother, more collaborative working relationship between SHRA and its vendors.
- Enhanced Customer Service: SHRA has consistently expressed positive feedback regarding the eComply customer service team. Their prompt and knowledgeable support has been key to a smooth transition and in resolving any questions or issues.

"Shifting from a manual, paper-based system to eComply wasn't merely about enhancing efficiency—it was about gaining confidence in our processes. We no longer had to worry about misplaced documents, calculation mistakes, or compliance issues," said Monica Albert, Compliance/Procurement Analyst at SHRA. "The platform has alleviated much of our administrative workload and concerns. It's reassuring to have a dependable and transparent system to oversee our prevailing wage obligations. Additionally, eComply's preliminary payroll review feature has been invaluable. By flagging potential errors with red indicators before final submission, it allows us to address issues proactively, ensuring accuracy and compliance from the outset."

#### **About B2Gnow**

BB2Gnow is a national leader in software solutions that promote equity, transparency, and compliance in public and private contracting. For over 25 years, B2Gnow has helped agencies across North America—including federal entities, over half of U.S. state governments, cities, counties, airports, general contractors, and Fortune 500 companies—manage complex compliance programs with confidence.

B2Gnow delivers three integrated solutions that support the full public infrastructure lifecycle: a vendor management platform for certification, goal tracking, and compliance reporting; eComply, a labor compliance system that simplifies prevailing wage oversight and automates certified payroll review; and BlackCat, a robust grant and project management system built for transportation and infrastructure agencies.

Through innovative, purpose-built technology, B2Gnow enables greater transparency, accountability, and efficiency—helping clients reduce risk and strengthen local communities. For more information, visit <u>www.b2gnow.com</u>.

By adopting eComply, the Sacramento Housing and Redevelopment Agency revolutionized its labor compliance practices. The platform streamlined workflows, improved accuracy, and alleviated workload pressures, resulting in a more efficient and dependable process.



#### **Reduces Manual Errors**

Automates calculations and flags discrepancies

| $\left\langle \right\rangle$ | ©©© |
|------------------------------|-----|
|                              |     |

**Enhances Transparency** 

Provides real-time project monitoring and reporting

|    | ን ት<br>ት ት |
|----|------------|
| ľ, | 20         |

**Accelerates Reviews** 

Speeds up payroll verification with digital management

| 7[X]) |
|-------|
|       |
|       |

#### **Streamlines Compliance**

Ensures up-to-date wage rates and regulations



For more information visit B2Gnow.com or call 602-325-9277.